

If you have any questions or want further details on any of the enclosed information please go to our dedicated Values into Action website.

Innovation

A vertical stack of five colored squares: light blue, teal, dark blue, grey, and white.

CUSTOMER SERVICE

RESPECT

INTEGRITY

EXCELLENCE

INNOVATION

Take a fresh look at Innovation

Thinking 'outside of the box' is a phrase we hear often enough but which is not quite so easy to put into practice. In essence it is about thinking differently, approaching things from a new perspective. At its best, it is innovation.

Innovation is an exceptional value. It demands a delicate combination of application, commitment, courage and imagination. It can involve taking a totally new direction. It may mean being open minded enough to embrace a new way of working. It can also mean making constant every day changes for improvement.

Innovation is essential for a business to grow, especially in today's rapidly changing environment. That is why it is one of our core values and why it will always be encouraged, nurtured and rewarded.

In the workplace, Innovation is demonstrated by such behaviour as:

- Supporting the implementation of new ideas, methods or processes.
- Being open to, and building on, other people's ideas and proposals.
- Generating new ideas and ways of doing things.
- Evaluating the implications of proposed ideas or actions.
- Recognising positive performance and reviewing mistakes without blame.

Here is an inspiring example of Innovation, demonstrated by the winner of this category in 2006:

Annual Winner

Damian Woods, Reconciliation Accountant, Land Securities Trillium

Nominated by: Paul McCartan, HR Co-ordinator, Land Securities Trillium

Reason for nomination:

I am nominating Damian for the tremendous work that was carried out for the DVLA contract. As with all contracts Land Securities Trillium undertakes there are various threads that involve many different people with a whole host of spreadsheets and databases saved on different shared drives or local machines. Damian has undertaken a project of his own accord to look at all the parts of the DVLA contract and devise a central access point (portal) for all the information to point to and be viewed. Damian started from nothing and liaised with each employee/team involved to ascertain what they would need from a database. He then had to go away and devise the template and ensure all the correct spreadsheets pointed to the right places and that all the contact points for the contract were kept up to date. By liaising with various users he has developed a fully functional portal that will give each employee involved with the DVLA contract a focal point to locate, access and reconcile information, which has never been done before in Land Securities Trillium. This portal allows anyone who would like knowledge on any part of the DVLA contract to use the database which contains information on Unitary Charges, Billables, CAPEX, LCCE, Hospitality, Rates, Utilities, Insurance, Service Charge, Rent, Contract documentation, Invoices, contacts for each section, meeting minutes and information and more. This project is not just for this year; it has been built up so that all this information can be stored and carried across until the contract is due to expire in 2025.

We look forward to receiving your nomination!

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